

# Maximising Opportunities in Retail

Timo Mänty President and CEO, Sanoma Trade

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- Sanoma Trade 2009
- Efficiency improvement
- Mission and key trends
- Strategic themes









#### Sanoma Trade



- Net sales 2008: EUR 866.6 million
- EBIT 2008: EUR 45.1 million
- The leading kiosk operator in Finland and the Baltic Countries
  - With its more than 700 kiosks, R-kioski is one of Finland's most visited retail chains (around 120 million visits annually)
  - Operations in Russia began in May 2007 and in Romania in July 2008
- The leading press distributor in Finland, the Netherlands and the Baltic countries
  - Operations also in Romania and Russia
- The leading bookstore chain in Finland and Estonia
- The leading movie theatre chain in Finland and the Baltic countries

#### **Kiosk Operations**

Net salesEUR 409.4 millionKiosks1,729Personnel4,833

Finland, Estonia, Latvia & Lithuania: Market leader

Romania & Russia: Start-up position



#### **Press Distribution**

Net Sales Personnel Points-of-sale

EUR 244.5 million 1,599 22,547

Finland, Estonia, Latvia, Lithuania, the Netherlands & Romania: Market leader

Russia: Start-up position



Jutustu tuhtiin tiera

### **Bookstores**

Net salesEUR 139.3 millionBookstores78Personnel900

Finland: Market leader

Estonia: Market leader

Olen oppaasi lukemattomiin maailmoihin S





## Sanoma Trade

Key figures

EUR million	1-6/2009	1-6/2008	<b>Ch</b> %	1-12/2008
Net sales	383.4	405.8	-5.5	866.6
Kiosk operations	197.6	197.1	0.3	409.4
Press distribution	105.0	118.4	-11.3	241.5
Bookstores	46.9	55.0	-14.7	139.2
Movie operations	41.7	43.8	-4.8	94.3
Eliminations	-7.9	-8.5	7.5	-17.8
Operating profit excluding non-recurring items	7.6	17.3	-56.2	45.1
% of net sales	2.0	4.3		5.2
Operating profit	7.6	17.3	-56.2	45.1
Capital expenditure	15.2	12.4	22.7	33.8
Average number of employees (FTE)	6,282	6,527	-3.7	6,633

**Outlook for 2009:** Net sales are expected to decrease somewhat and operating profit excluding non-recurring items to decrease clearly.



#### Sanoma Trade

#### Net sales



#### Operating profit excluding non-recurring items





### Year 2009

- In Finland, a good year
  - Record year for Finnkino
  - A good year for R-kioski
  - Suomalainen Kirjakauppa, The retail chain of the year
- In Baltic countries, a challenging year
  - Overall retail trade development
    between -15 and -30%
  - Strong market positions, but recession has an impact to our revenue and profitability
- In Russia and Romania
  - Still in start up phase
  - Difficult economic situation



# Efficiency improvement programmes 2009–2010

- Retail is detail and the cost is in constant focus
- Key items in efficiency improvements 2009 and 2010
  - Salary and other employment benefit expenses
    - decrease the number of FTE's, decrease the salaries, postpone holiday allowances
  - Rents
    - renegotiate the rents
  - Other operating costs
    - travelling, marketing expenditure
  - Close down unprofitable units
    - 114 unprofitable kiosks closed down, mainly in Latvia and Lithuania
  - Restructuring
    - Rautakirja Estonia
- Total targeted OPEX savings some EUR 20 million in 2009



### Monthly development of FTEs



Sanoma Trade 2009



## Sanoma Trade mission and basic needs of consumers

- Our mission is to offer convenience and little extras every day
- The basic consumer needs we try to fulfil are:
  - Convenience for their daily life
  - Entertainment, excitement and experiences
  - Their daily innocent addictions
  - To make their life easier
  - To know and learn more
  - To communicate and meet with each other
  - To buy gifts
- Annual consumer contacts:
  - Kiosks 212 million
  - Bookstores
- 8 million
  - Movie theatres 10 million







# Key trends and changes give us opportunities in many ways

Changes in population and society Aging population, increasing middle age, more one-two person households in Finland and Netherlands, more people with time and money, green values

increase the demand of neighbourhood services and food to go services

 Growing size of the middle class in the Baltic countries and Russia

more broad target audience for many of our basic products and services



# Key trends and changes give us opportunities in many ways

- Digitalisation:
  - opportunity to build true multichannel retail concepts
  - growth driver in movie operations (alternative content 3D)
  - new ways to read and learn
  - travelling, communication, ticketing
- Growing demand for convenience
- Recession
  - Instead of big investment people spend money for little indulgences





#### Future

#### Focus areas and strategic themes

- Growth
  - Kiosk Operations
    - concept development
      - next steps Russia & Romania
    - new markets
  - Press Distribution
    - in-store merchandising opportunities
    - adjacent businesses in distribution and logistics
  - Bookstores
    - concept development
    - multichannel
  - Movie operations
    - domestic development through continued innovation
      - the next step abroad











#### Future

#### Focus areas and strategic themes

- Concept development
  - New store concept for R-kioski
    - first pilot kiosks during 2009
    - new layout, visuals and furniture, new categories like food to go
  - New store concept for Suomalainen Kirjakauppa
    - from books to entertainment
    - true multichannel concept Suomalainen Kirjakauppa and Suomalainen.com
  - Movie theatres
    - alternative content
    - 3D
    - corporate events





#### Future

#### Focus areas and strategic themes

- International business
  - Future growth by strengthening positions
  - New markets
  - European consolidation
  - Focus on kiosk / convenience store business





