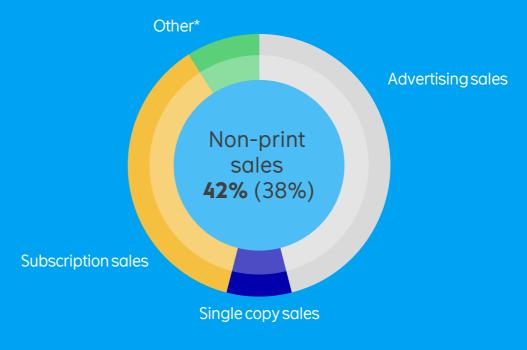


Improving profitability in Media Finland

Key figures

EUR million 2016 2015 Net sales 581 573 Organic growth 0.7% -4.1% **Operational EBITDA** 143 117 % 24.7% 20.4% **Operational EBIT 50** 13 % 8.5% 2.3% **Employees (FTE)** 1,718 1.863

Composition of net sales 2016



^{*} Other sales mainly include printing and marketing services, custom publishing, event marketing and books.

^{**} TV programme and prepublication costs are booked as amortisations below EBITDA

SMF has strong brands in all media platforms

Engaging consumer oriented content

#1
in news

#2
in television







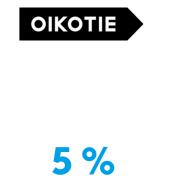
HS ILTA:SANOMAT

50%









Media brand portfolio enables unique offering for advertisers:

- Reach: every week we reach 97% of Finns
- Data: we use data to build targeted and effective advertising
- Insights: we provide right solutions for all advertising needs
- Sanoma-agreement: flexible partnership and benefits for key customers across all media types

We are in hybrid era:

People use both offline and online media



Total media consumption in growth – growth of online on top of offline



Over one third of all media consumption is mobile – people use both online and offline media



Personal media diets: demand for shared experiences, targeted elements and global content



Willingness to pay for media is growing

Vision: The most successful and significant cross media company in Finland

Our hybrid strategy

Relevant content and experiences

Apt offering and proficient services for consumers

Trusted partner for advertisers

Interesting work for the media talents

Continuous profit improvement

Fulfilling customer needs

Being competitive

Innovation at every level

Customer centric approach to media transformation in Finland

Consumers setting the pace of transformation

Pure play digital/non-linear Pure play print/linear Classifieds OIKOTIE HS Fast news & topic-of-the day ILTA:SANOMAT **News & feature media** HS **Television** RUUTÚ 👍 Radio SUPLA SUOMI **Magazines** AHJ ANKKA kodin





Fulfilling customer needs: case Helsingin Sanomat

Growing digital subscriptions in a customer centric way



Offering adapted to customer needs: focus on adding digital elements

HS digital + print every day





HS digital + HS Viikko weekly print + Kuukausiliite monthly magazine

CMD 2017 | Pia Kalsta

HS digital + print on weekends





HS digital every day

Understanding what readers are ready to pay for in digital

- "Diamonds" to help create metrics and understanding: log in or 2-weeks free trial to access the best articles
- Continuous analytics: adopting a sales mindset
 - Differentiating digital content
 - Growth in feature content and rich storytelling
 - Offering focus on younger subscribers



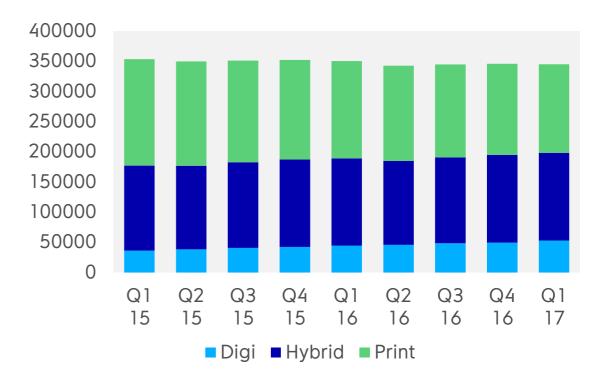
Data and analytics to boost the whole sales funnel



Q1 2016 vs Q1 2017:

- 72% increase in the number of existing subscribers using services at least on 3 days a week
- 12,000 new trials coming from diamond articles each month
- 17% increase on new subscribers

58 % of HS customers pay for digital content



Approaching 200k digital subscribers' milestone

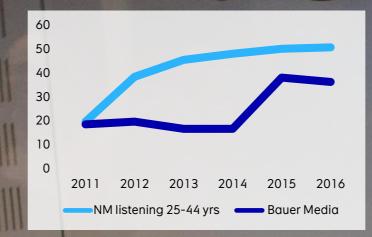


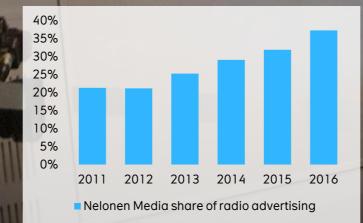
Be competitive: case Radio and TV

Building entertainment market position

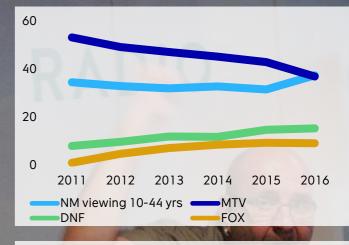
Strong brands
Local content
The biggest stars
The best formats
On demand content
Data based development

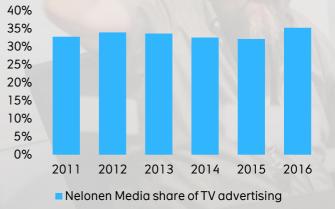
Radio





Television





We have a unique position in Finnish entertainment business

TV and radio strengthening each other



Bigger content phenomena

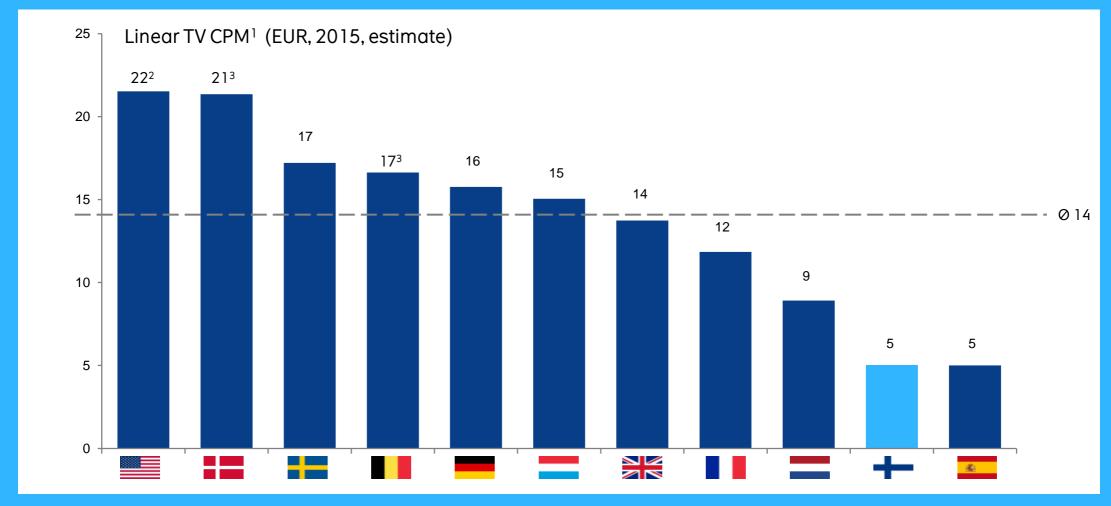
Growing talent into stars

New business potential





TV market in Finland: Room to balance the decline in viewing time



^{1.} After discounts, after agency fees, not corrected for Purchasing Power Parity, before other service agreements as this information is not consistently available in the market, country commercial age groups, prime time, net-net 2. Network broadcasters (not including Cable) 3. Country average; Flanders ~€2 higher than average, Wallonia ~€2 lower than average Sources used for Benchmark: Zenith, MagnaGlobal, WARC, AGF, TVB, CPM Track, SNL Kagan, Sanoma, international experts



Innovation at every level: Case Earlybird

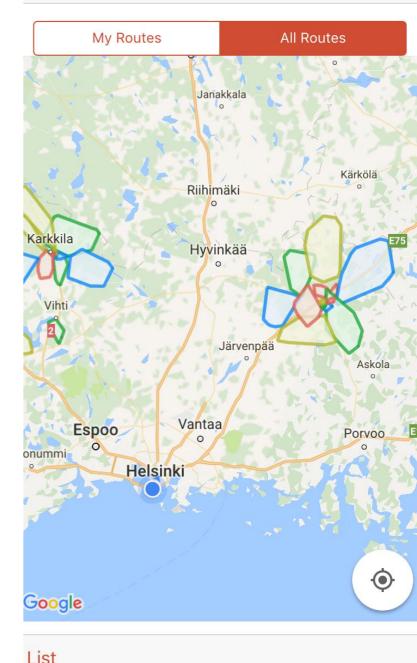
Entrepreneur-based model to reduce distribution costs and improve service levels

- Questioning the traditional operating models and innovating new ways of working
- Sanoma created a pilot to test an entrepreneur based distribution network
- First regions launched in 2016 and expanded in 2017
- Cost and service level targets reached
- Opportunity to expand geographically and increase synergies: other products
- **Earlybird** and other innovations in distribution will result in significant savings and allow us to keep the customer promise









How to grow in media in Finland?

Growth from increasing focus on SME advertising sales

Solution sales for larger companies

Market size 1,000 companies

Sanoma's market share 30%



SME sales

Market size **280,000** companies

Sanoma's market share 18%









Mobiilimarkkinointi Routa

- Very good track record in SME productization and sales processes
- All Sanoma SME sales will be merged into Routa
- Routa product scope will cover the whole Sanoma portfolio



Growth in B2C sales from Customer Lifecycle Management

Increasing share of wallet and mitigating churn

Awareness

Bring new customers to site, attract prospects and trial users

Create leads

Conversion

Convert casual visitor to trial user, trial user to subscriber

Onboarding

Help customer to discover interesting content (digi activation)

Help to overcome initial hurdles

Engagement

Keep customer engaged with the product by increasing digital usage

Decrease churn rate

Growth

Help customer to discover new products Retention

Activate passive customers to restart using service or subscription, thus preventing churn.

Growth in profitability: Suunta project mode

More than 100 projects in 4 different areas

Commercial

Sales transformation Customer service transformation

Content

Editorial co-operation Savings in content creation and purchase

Operations

Centralized operating model
New distribution model
Cost innovation

Admin

HR transformation Financial excellence Savings in procurement

Progress

Rationalization and reorganization

- Low hanging fruits
- Cost innovation
- New operating model

Transforming company further

- Process and tool development
- Digitalization across SMF
- Transforming the offering
- Data utilization across company

2015-2016

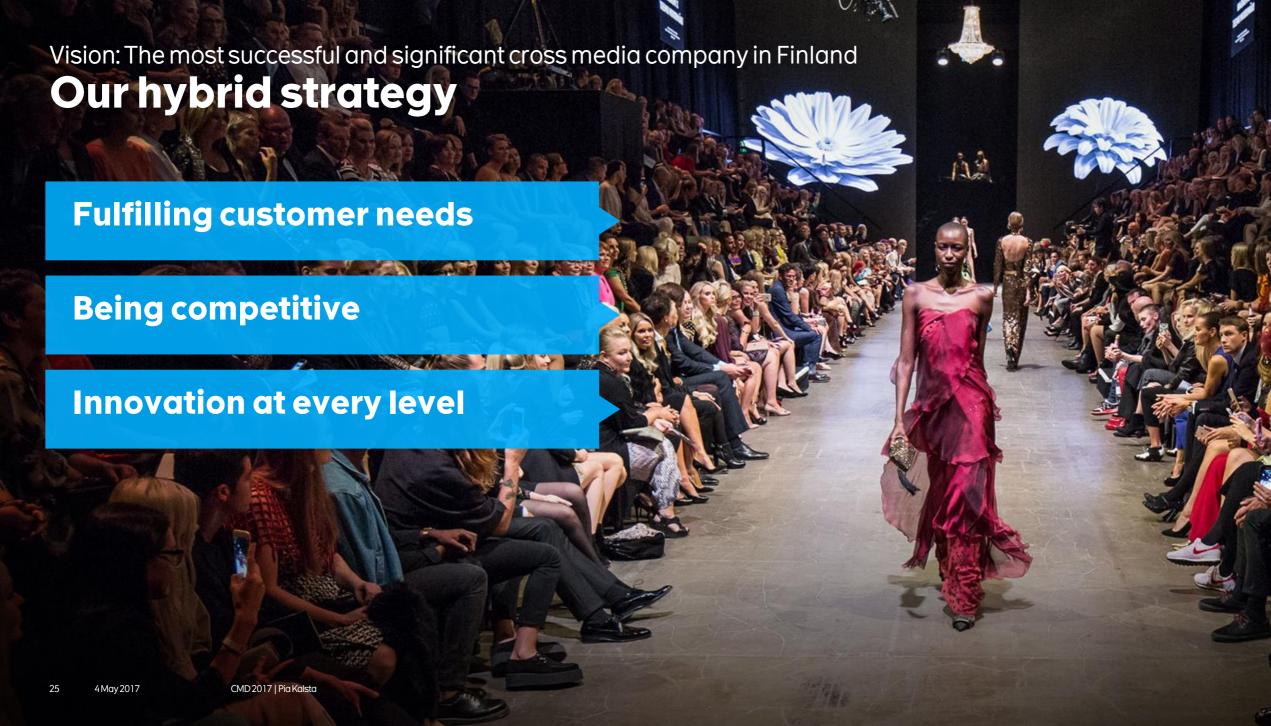
2017 →

Where to grow: potential acquisitions close to core



Summary





sanoma

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