

Sanoma Learning is a leading European provider of learning solutions in print and digital format. Our solutions bring better learning outcomes to pupils and support teachers in their daily work. Sanoma Learning is part of Sanoma which is a front runner in consumer media and learning in Europe.

Sanoma Learning consists of seven companies which operate in six European countries. These local learning companies, Van In (Belgium), Sanoma Pro (Finland), NTK/Perfekt (Hungary), Malmberg (the Netherlands), Young Digital Planet and Nowa Era (Poland) and Sanoma Utbildning (Sweden), are among the best in their own markets. Most of them are clear market leaders. Together these companies form a strong European learning player that combines high quality personalized learning content and efficient teacher workflow solutions for its customers' advantage.

Sanoma Learning ICT Shared Service Centre (ICT SSC) is responsible for the development and maintenance of the ICT infrastructure and business applications (core is SAP) to enable the core business processes and enhance our innovative ambitions. To support us in realizing our ambitions, we are looking for a fulltime:

Change & Release Manager

Within ICT SSC, the Change & Innovation team is mainly focused on development of solutions and is responsible for the controlled management and delivery of all new and pending programs and projects.

The Change & Release Manager, member of the Change & Innovation team, is responsible for the effective and efficient management of change requests, the coordination of approved changes and the test process. He/she is also responsible for setting up a release policy, the composition of releases, and executing a corresponding risk analysis. The position also includes decision making and approving the deployment of the changes into the production environment and test management.

Job description

- Establishing a transparent process for prioritizing change requests.
- Managing the process to realize approved changes.
- Developing the test strategy and master test plans, and managing the execution of the test process.
- Establishing the composition of IT components that will be deployed together.
- Determining the release plan and calendar for the realization of changes to the product environment.
- Thorough communication with all involved key players in the change and release process, in close collaboration with the Business Consultant.
- Approving the deployment of releases and ensuring the registration of the contents of each release.

Profile

- University degree in Business Information Management or Computer Science.
- At least 5 years of experience in application development and change management in profit organizations.
- Expert knowledge on management of changes and test management of business applications.
- Expert knowledge of the methodologies ITIL, ASL and TMAP.
- Experience in working in an international environment and willingness to travel.
- High impact and persuasive skills.
- Pragmatic and hands-on.
- Excellent social and communication skills.
- Fluent in English, written and verbal.

<u>Offer</u>

We offer you an interesting and challenging position in a result oriented team with a high degree of independence and responsibility. You will work with professional colleagues in an informal, dynamic and pleasant working atmosphere. This position is located at the international head office of Sanoma Learning, based in 's Hertogenbosch, the Netherlands.

Interested?

Please send your CV and motivation letter before August 14 to <u>recruitment.learning@sanoma.com</u>. More information about Sanoma Learning can be found at <u>www.learning.sanoma.com</u>.

Acquisition in response to this vacancy will not be appreciated.